



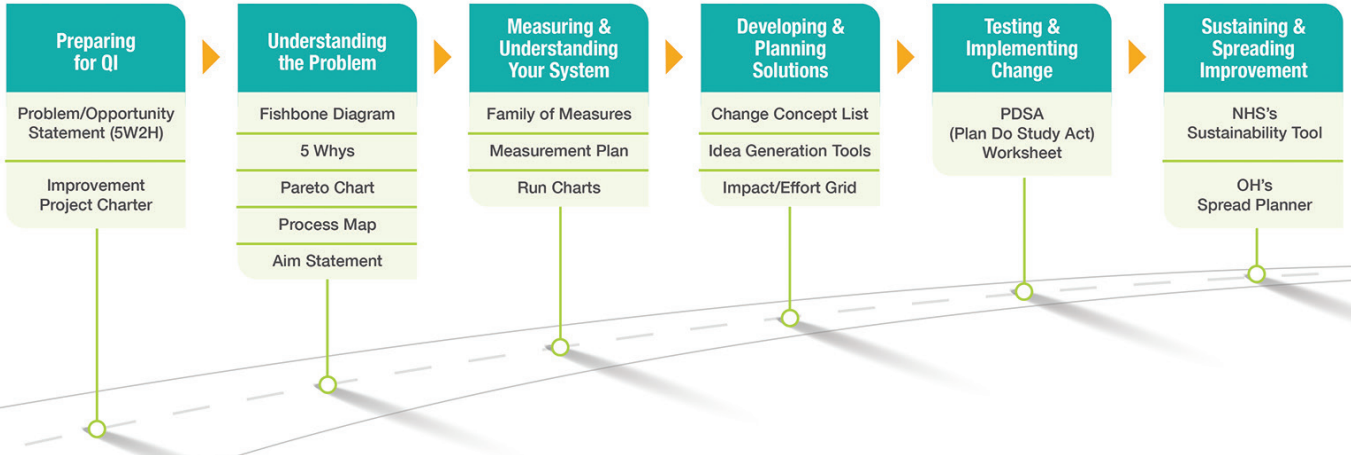
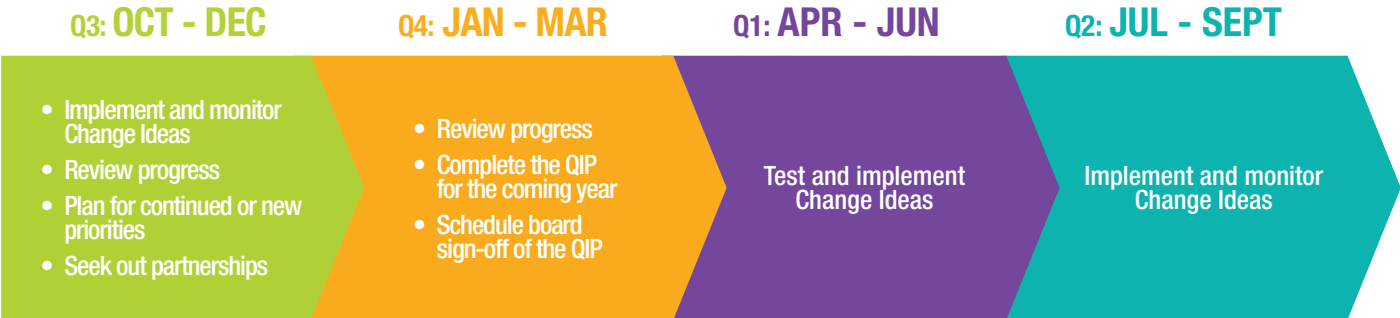
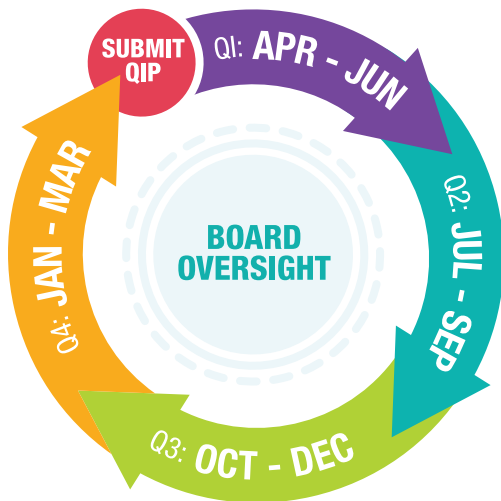
QUALITY IMPROVEMENT PLANNING CYCLE





QI TOOLS + RESOURCES

QUALITY IMPROVEMENT PLANNING CYCLE





THREE COMPONENTS OF A QIP

NARRATIVE

Sets context for improvement

- A brief summary of the plan
- Includes client/tenant engagement efforts

WORKPLAN

Aligns with Model for Improvement

- Themes the organization will be working on
- Ideas on how the organization will improve

PROGRESS

What was achieved?

- Describes progress from previous year's plan
- Leverage learnings from implementing QIP and testing Change Ideas