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# E-QIP 3.0: Community of Practices

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## General Community of Practice

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The Excellence through Quality Improvement Project (E-QIP) has three community of practices (CoPs). All community mental health and addiction (MHA) agencies are invited to join our [E-QIP General CoP](#) hosted on *Quorum* to:

- Establish a community of provider agencies focused on quality improvement
- Facilitate QI knowledge translation, data collection, sustainability and spread within the community mental health and addiction sector
- Create a space to share, learn, develop and discuss anything about QI

Some benefits of participation in the General CoP include:

- ✓ Resource and knowledge transfer
- ✓ Connecting with other teams and learning about their QI experience



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## Advanced QI and Measurement Community of Practice and Supportive Housing OPOC Community of Practice

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Community mental health and addiction (MHA) agencies joining our E-QIP [Advanced QI and Measurement CoP](#) or [Supportive Housing OPOC CoP](#) hosted on [Quorum](#) are committing to completing a quality improvement plan (QIP) which is submitted to members of the CoP.

Objectives for these CoPs are to:

- Establish a community of provider agencies focused on measuring and reporting on quality;
- Begin to utilize a consistent quality improvement plan (QIP) framework across the sector;
- Use OPOC data elements to develop and pilot-test quality indicators;
- Provide information to share with the MOH on issues and experiences related to measurement and indicator use;
- Create a repository of 'change ideas' that can help make improvements in key areas of quality;
- Leverage the strength and experience of leading agencies to support the sector to measure and report quality indicators and imbed QI practices throughout.



## Benefits to Participation

The **Advanced QI and Measurement** and **Supportive Housing OPOC CoP** members participate in **regular touchpoints online** to discuss QI activities and to check in on milestones. Some benefits of participation also include:

- ✓ Connecting with coaches for one on one sessions
- ✓ Knowledge and resource transfer
- ✓ Connecting with other teams and learning about their QI experience
- ✓ Working through PDSA cycles together
- ✓ Submitting a QIP on **March 31, 2021**
- ✓ Celebrating success in client focused improvements



# Quorum CoP Metrics

- An online community dedicated to improving the quality of health care across Ontario

How many total members?



How many pageviews?



How many active members?



Group	Number of members
E-QIP CoP	294
E-QIP Advanced QI and Measurement CoP	65
E-QIP Supportive Housing OPOC CoP	38
All Quorum groups	3175

Group	Total pageviews
E-QIP CoP	16,800 (~467/mo)
E-QIP Advanced QI and Measurement CoP	9846 (~1094/mo)
E-QIP Supportive Housing OPOC CoP	2073 (~518/mo)
All Quorum groups	419,600

Group	Active member rate*
E-QIP CoP	6%
E-QIP Advanced QI and Measurement CoP	38%
E-QIP Supportive Housing OPOC CoP	21%
All Quorum groups	8%

*\*Number of active members/total membership. Active members are those who have posted and/or commented in the group at least once.*



# Quorum CoP Metrics

How many subscribers?



Group	Subscriber rate*
E-QIP CoP	22%
E-QIP Advanced QI and Measurement CoP	63%
E-QIP Supportive Housing OPOC CoP	53%
All Quorum groups	37%

*\*Number of subscribers/total membership. Subscribers are members who have clicked on the "subscribe" button in the group in order to receive email notifications when there is new activity.*

How much activity?



Group	Total activity*
E-QIP CoP	98 + 89 = 187 (~5/mo)
E-QIP Advanced QI and Measurement CoP	113 + 225 = 338 (~38/mo)
E-QIP Supportive Housing OPOC CoP	42 + 45 = 87 (~22/mo)
All Quorum groups	1788 + 2103 = 3891

*\*Total number of posts + comments.*



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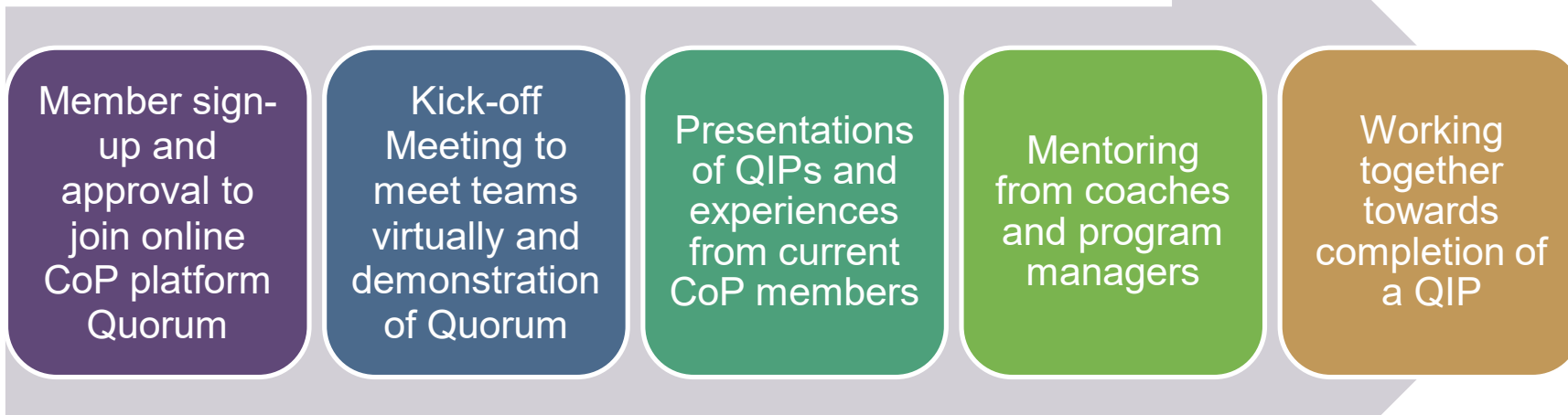


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## Fall 2020: Getting Started

Advanced QI and Measurement or Supportive House OPOC CoP:



# Working towards developing a QIP

Submission of QIP to the CoP (March 31, 2021)

